

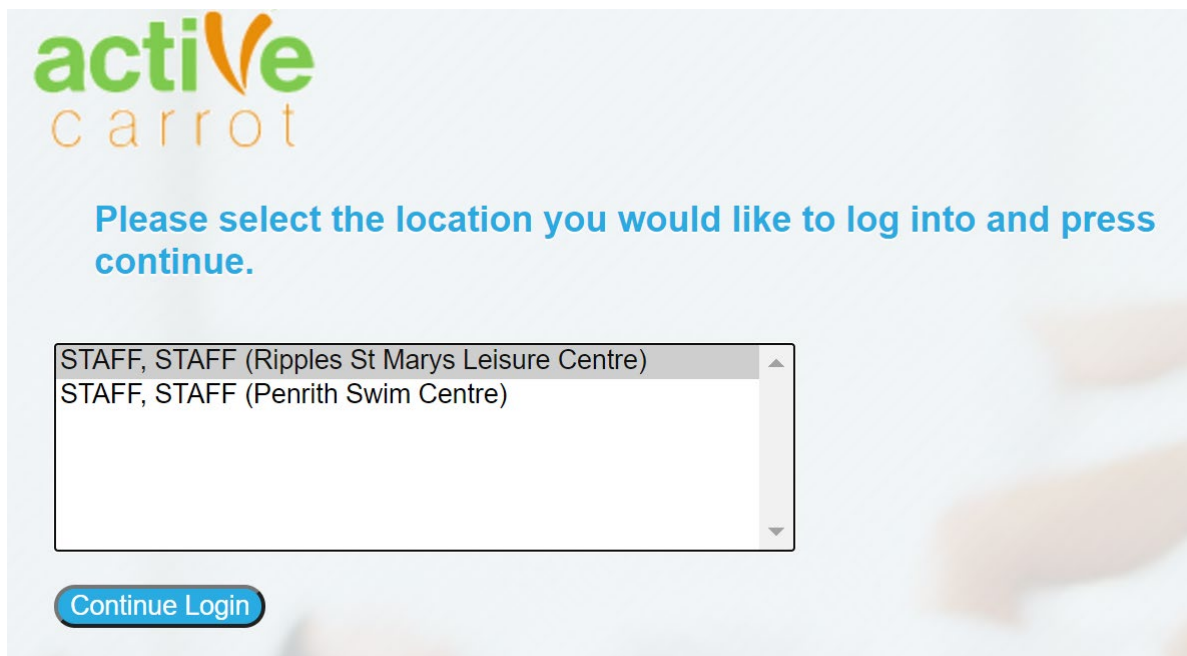


Accessing your customer portal

1. Click the link <https://secure.activecarrot.com/login>
2. Log into your portal by entering your email and password. For first time users you will need to click **Forgot Username/Password**. *Please note the email must be the same email you used to sign up at Centre. If you are having difficulties accessing the log in please email ripples@penrith.city.*

A screenshot of the 'active carrot' login page. The logo 'active carrot' is at the top left, with 'active' in green and 'carrot' in orange. Below the logo, the word 'Username' is in blue. A text input field contains the email address 'ripples@penrith.city'. Below that, the word 'Password' is in blue. A password input field is shown with six dots. At the bottom left, there is a link 'Forgot Username/Password?' and a blue 'Login' button.

3. Select your name allocated to the account you are looking for and click continue.



4. On the Home page you can view you learn to swim bookings or memberships.

